

# TECH TIPS EXTRA



## HWEB SAFETYNET 2.0

INSIDE THIS ISSUE:

*HWeb SafetyNet 2* 1

Hudson Updates a Popular Service



### The Hudson Group

PO Box 335  
North Andover MA 01845  
T: 978.535.1115

TechTips is edited by:  
R Lyndon Burnham Jr  
Product Development,  
Documentation & Mktg

Hudson first launched HWeb SafetyNet in February 2004 to an overwhelmingly positive response. Currently, approximately 85% of all Hudson clients are being protected by HWeb SafetyNet! The Hudson Group has made some updates and improvements to this popular service that we wanted to let you know about.

SafetyNet is an automated process that backs up all of your invaluable Hudson system reservation, trip and client data to a secure off-site server once every 24 hours. In the event your business experiences some catastrophic event (fire, storm, flood, lightning strike, vandalism, etc.) not only is your data safe, but you would be able to continue your business operation with little or no interruption or data loss.

To accommodate the growing number of clients subscribing to SafetyNet and the need for more rapid access to backed up data, Hudson has redesigned and improved the performance of the backup and restore process. SafetyNet 2.0 backups are still saved to a dedicated secure server but now with 2 TB data storage capacity (that's terabytes or about 2000 gigabytes)!

Should an event occur in your facility that warrants activation of the SafetyNet restore process, you would dial Hudson's Tech Support Emergency line. Within a few min-

utes, Tech Support staff will begin the restoration of your data to an already prepared Terminal Services interface. Your staff will then connect in via an Internet connection to a special temporary Internet-based Hudson server.

Hudson staff checks daily that all client backups are completed on schedule and immediately addresses any unsuccessful backups.

The new SafetyNet 2.0 has dramatically reduced the amount of time required to restore client databases and have them ready for emergency use. Previously, client databases that were 5, 8, or even 10GB in size could take an hour or longer to restore and be ready to run. Now, because the data is being backed up and restored to the same secure server, times have been cut by 50% or more.

**Already subscribe to SafetyNet?** If so, then you need take no action. Hudson Support Engineers have already transitioned your previous account to the updated SafetyNet 2.0 system.

**Do you connect to a Hudson-**

**hosted server?** If yes, then you too are already receiving this valuable backup service and have been transitioned to the updated SafetyNet 2.0 system.

**You don't subscribe to SafetyNet yet?** If this is the case, why not contact us now and join the majority of Hudson clients spanning the globe from Hawaii to Scotland and France who have seen the benefit of this service.

Please contact us: [sales@hudsonltd.com](mailto:sales@hudsonltd.com), for more information on pricing and options (additional charges may apply in the event you wish to backup additional non-Hudson files).

Setup of SafetyNet is performed quickly by Hudson Tech Support. You will instantly gain peace of mind knowing that in the event of emergency or disaster, you will not miss a client or forget a reservation.

Where will you be and what will you be doing when your server fails? What happens when a fire, flood, or storm hits your facility? What happens when a disgruntled employee vandalizes your system? ....With **HWeb SafetyNet**, you have your solution, and peace of mind!



You need a safety net!  
**HWebSafetyNet™**  
We catch you if you fall!